

WHY DO I NEED ONE?

Manage your investment

LogicMonitor represents a significant monitoring and observability investment, yet customer deployments are often insecure, poorly maintained and underutilized. Our Healthcheck service gives immediate recommendations and expert advice on getting the most from your LogicMonitor spend.

HOW DOES IT WORK?

Automated reports, expert analysis

You provide ReportMagic with a single temporary API key to your LogicMonitor system. ReportMagic runs over 200 checks on your deployment. Your monitored estate, historic alerts, access logs, LogicModules and system settings are all compared to best practices. Finally, we review the findings by hand and cross-check with your objectives.

WHAT ARE THE OUTCOMES?

Actionable advice

You get a report as PDF and XLSX, and an online, in-depth review of the findings, providing actionable advice and opportunities for better configuration and cost saving.

WHY PANORAMIC DATA?

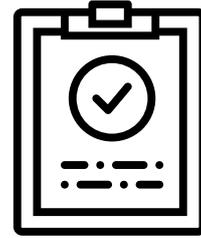
Experience and objectivity

Panoramic Data have partnered with LogicMonitor since 2010, providing professional services and system integration to the world's largest LogicMonitor deployments. However, we remain vendor-agnostic and while working to recommended best practices, are still able to offer objective analysis and advice.

WHAT NEXT?

Contact us!

Contact us via <https://panoramicdata.com/contact-us>



REVIEWED ITEMS

- **Portal security** including configuration, system access, stale users and roles. Given the sensitive data stored, ISO 27001 certified organizations can benefit from third-party audit.
- **Collector configuration** including performance, capacity and resilience models.
- **LogicModules** including version and change control for new, updated and retired DataSources, ConfigSources, EventSources and more.
- **Active and Historic Alerts** documented and analysed for patterns. Suggestions given for reducing your ticket count.
- **Resources and Websites** - the main unit of cost for LogicMonitor deployment. Resource group distribution is reviewed, with all custom properties available for analysis. In many cases, we can reduce your spend.
- **Dashboards and Reports** which can become out of date and faulty.
- **Netscans, Changes, System Usage** and dozens of other system settings and data collection issues.