



LogicMonitor HealthCheck

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1 Introduction

1.1 Purpose

This document is a ReportMagic autogenerated document, which has assessed LogicMonitor portal <https://acme.logicmonitor.com/> for statistics, issues, errors and compliance with best practices.

1.2 Background

1.2.1 ReportMagic

ReportMagic is a Cloud Reporting solution that produces highly branded, customer-facing reports from your cloud and on-site systems. Find out more at reportmagic.net.

1.2.2 LogicMonitor

LogicMonitor is an automated IT performance monitoring platform that helps IT Ops teams ensure application availability and infrastructure performance for their end-users and customers. Using an easy-to-deploy SaaS platform, LogicMonitor's customers are quickly able to start monitoring infrastructure (servers, networks, VMs, storage, apps, databases and websites) and the cloud from a single application.

2 Account information

This information is not available using the connection credentials that you have supplied. If you require this section, please use credentials with permissions to Settings.

2.1 Account status

The following account information applies to your LogicMonitor portal:

Account Number	Product	Rate Plan Name	Account Status
LM00044212	Enterprise Package		Active

2.2 Billing information

The following billing information applies to your LogicMonitor portal:

Billing Email	Billing Phone	Account Balance	Payment Type	Card Expiry
invoices@acmegroup.com		N/A		N/A

2.3 Commit right-sizing

Billable item type	Commit	Current	Over/under	Recommendations
Devices	5000	-	-	-
Cloud Devices	300	-	-	-
Config Devices	0	-	-	-
Services	0	-	-	-
Websites	2000	-	-	-
Containers	0	-	-	-

2.4 Contacts

2.4.1 Primary contact

The following primary contact information is configured:

Name	E-mail	Contact number
Acme	amelia.jones@acmegroup.com	

Recommendations

None. Notifications related to upcoming upgrades, billing issues, and other important account communications will be delivered to this contact.

2.5 Timezone and version

- The portal version is currently 229.
- The portal is configured to use timezone America/New_York.

3 Collectors

3.1 Collector details

The following table lists Collector details:

Id	Collector Description	Collector Group Name	Is Down	Size	Device Count	Website Count	Build	OS Type	Escal. Chain	Backup Collector Id
1	ORION\LMC-P-WE04	Azure Europe	False	extra_large	217	4	38.001	Win64	10	None
2	ORION\LMC-P-WE01	Azure Europe	False	extra_large	174	1	38.001	Win64	10	None
3	ORION\LMC-P-SA01	Azure Asia Pacific	False	large	63	2	38.001	Win64	10	None
4	ORION\LMC-P-EA01	Azure Asia Pacific	False	large	22	0	38.001	Win64	10	None
5	ORION\LMC-P-DC1-01	Datacentres - Riverside	False	large	86	2	38.001	Win64	10	None
6	ORION\LMC-P-DC2-01	Datacentres - Riverside	False	large	7	0	38.001	Win64	10	None
7	ORION\LMC-P-DC1-02	Datacentres - Riverside	False	large	54	0	38.001	Win64	10	None
8	ORION\LMC-P-DC2-02	Datacentres - Riverside	False	large	106	0	38.001	Win64	10	None
9	ORION\LMC-P-AE01	Azure Oceania	False	large	18	0	38.001	Win64	10	
10	ORION\LMC-P-UC01	Azure US	False	large	20	0	38.001	Win64	10	None
11	ORION\LMC-P-UE01	Azure US	False	large	57	0	38.001	Win64	10	None
16	ORION\LMC-P-NE02	Azure Europe	False	extra_large	136	0	38.001	Win64	10	None
17	ORION\LMC-P-WE02	Azure Europe	False	extra_large	141	1	38.001	Win64	10	None
18	ALIGNCO\LMC-P-LV-01	@default	False	large	1	0	38.001	Win64	10	
19	ORION\LMC-P-DC1-03	Datacentres - Riverside	False	large	48	0	38.001	Win64	10	None
20	ORION\LMC-P-DC2-03	Datacentres - Riverside	False	large	145	0	38.001	Win64	10	None
21	PANTHERCO\PSATRLM01	Pine State PSA CORP	False	custom	145	0	38.001	Win64	10	
22	APPTCHCO\PSAAITJM05	Pine State PSA AIT	True	custom	149	0	38.001	Win64	10	
23	PANTHERCO\OSTRLM01	Oak State CORP	False	custom	78	0	38.001	Win64	10	
24	APPTCHCO\OSAITLM01	Oak State AIT	True	custom	50	0	38.001	Win64	10	
25	WORKGROUP\VM-SUPPORT2-LM1	Azure PantherCo	False	large	1	0	38.001	Win64	10	None
26	WORKGROUP\VM-SUPPORT2-LM2	@default	False	large	1	0	38.001	Win64	10	
27	ORION\PSATRLM02	Pine State PSA CORP	False	large	1	0	38.001	Win64	10	
28	ORION\OSTRLM02	Oak State CORP	False	large	1	0	38.001	Win64	10	
31	ORION\LML-P-SW-01	Azure Log Collectors	False	extra_large	1	0	38.001	Win64	10	32
32	ORION\LML-P-SW-02	Azure Log Collectors	False	extra_large	1	0	38.001	Win64	10	33
33	ORION\LML-P-SW-03	Azure Log Collectors	False	extra_large	1	0	38.001	Win64	10	
35	ORION\LMC-P-SW-01	@default	False	extra_large	1	0	38.001	Win64	10	
36	ORION\LMC-P-SW-02	@default	False	extra_large	1	0	38.001	Win64	10	
37	ORION\LMC-P-WE-01	@default	False	extra_large	1	0	38.001	Win64	10	
38	ORION\LMC-P-WE-02	@default	False	extra_large	1	0	38.001	Win64	10	
39	ORION\LMC-P-STC-DC01	Desert City	False	large	18	0	38.001	Win64	10	
40	ORION\LMC-P-STC-CC01	Coastal City	False	large	8	0	38.001	Win64	10	
41	ORION\LMC-P-SNG-01	Marina Bay	False	large	15	0	38.001	Win64	10	

Recommendations

Consider configuring backup Collectors for collectors not in an autoBalanced collector group to improve solution resilience

Investigate and resolve all reported down Collectors

Early Release: 38.500 is now available – please review the Release Notes.

Collector Version information and Release Notes are available at:

<https://www.logicmonitor.com/support/settings/collectors/collector-versions/>

Ensure that Collector device counts are consistent with LogicMonitor Collector sizing recommendations at:

<https://www.logicmonitor.com/support/settings/collectors/collector-capacity/>

3.2 Collector configuration

Configuration settings have been assessed for each Collector. Each setting is compared against the expected default setting for the Collectors known size. If a Collector has a Custom size, or if it was not possible to establish the Collectors known size, the settings are compared to a default Small Collector.

There were no discrepancies.

3.3 Collectors with active or scheduled SDTs applied

The following Collectors have active or scheduled SDT configuration:

Collector Description	In SDT Now	SDT Schedule
None found		

3.4 Collector groups

These Collector groups have been assessed:

Group Name	Description	Collector Count	Recommendations
@default	Default group for collectors	6	Ensure all Collectors are located in Collector groups.
Datacentres - Riverside	DC1 & DC2	6	None
Azure Europe	No valid description	4	Provide a description.
Azure Asia Pacific	No valid description	2	Provide a description.
Azure Oceania	No valid description	1	Provide a description.
Azure US	No valid description	2	Provide a description.
Pine State PSA AIT	No valid description	1	Provide a description.
Pine State PSA CORP	No valid description	2	Provide a description.
Oak State AIT	No valid description	1	Provide a description.
Oak State CORP	No valid description	2	Provide a description.
Azure PantherCo	No valid description	1	Provide a description.
Azure Log Collectors	No valid description	3	Provide a description.
Desert City	Capital of Sunterra	1	None
Coastal City	City in Sunterra	1	None
Marina Bay	No valid description	1	Provide a description.

3.5 Collector monitoring

It is highly recommended that all Collectors are monitored as individual devices.

3.5.1 Collector to monitored device association

All Collectors have been assessed and have a valid associated monitored device.

3.5.2 Unexpected devices reported as Collectors

No unexpected devices have been found.

3.5.3 LogicMonitor Collector DataSources applied to monitored Collectors

The following specific LogicMonitor Collector DataSources have been assessed to ensure that they are applied to all monitored Collectors.

DataSource Name	Applied To Monitored Collectors	Recommendations
LogicMonitor_Collector_DNSResolving	True	None
LogicMonitor_Collector_EventSourceCollectionTasks	True	None
LogicMonitor_Collector_GetConfPerformance	True	None
LogicMonitor_Collector_GlobalStats	True	None
LogicMonitor_Collector_ActiveDiscoveryTasks	True	None
LogicMonitor_Collector_BufferDataConsumers	True	None
LogicMonitor_Collector_DataCollectingTasks	True	None
LogicMonitor_Collector_Directory	True	None
LogicMonitor_Collector_JVMStatus	True	None
LogicMonitor_Collector_LoggerDaemon	True	None
LogicMonitor_Collector_NetflowMetrics	True	None
LogicMonitor_Collector_Netscan	True	None
LogicMonitor_Collector_Heartbeat	True	None
LogicMonitor_Collector_InternalServiceFetcher	True	None
LogicMonitor_Collector_JVMGarbageCollection	True	None
LogicMonitor_Collector_JVMMemoryPools	True	None
LogicMonitor_Collector_ReportCacheQueue	True	None
LogicMonitor_Collector_ReporterTask	True	None
LogicMonitor_Collector_ThreadCPUUsage	True	None
LogicMonitor_Collector_Throttler	True	None
LogicMonitor_Collector_NetScanTasks	True	None
LogicMonitor_Collector_NIOBufferPool	True	None
LogicMonitor_Collector_PollNow	True	None
LogicMonitor_Collector_TotalCPUMemory	True	None

3.6 Collector data collection health

Data Collection Health is evaluated using average success and failure rates for a 24 hour period starting at midnight on January 7th 2026. Only Collectors known to be monitored are listed.

Coll. Id	Device Display Name	Average Rate per second									
		SNMP		HTTP		WMI		Perfmon		JMX	
		Failure	Total	Failure	Total	Failure	Total	Failure	Total	Failure	Total
3	ORION LMC-P-DC1-01	1	62	0	1	0	4	null	0	0	3
5	ORION LMC-P-DC2-01	38	83	0	0	0	0	null	0	0	3
6	ORION LMC-P-WE01	0	0	0	2	2	59	null	0	0	3
430	ORION LMC-P-WE04	0	1	0	3	1	69	0	0	0	3
491	ORION LMC-P-SA01	0	1	0	1	0	19	null	0	0	3
840	ORION LMC-P-EA01	0	0	0	0	0	4	null	0	0	2
845	ORION LMC-P-DC1-02	0	65	0	1	0	3	null	0	0	3
4645	ORION LMC-P-DC2-02	7	24	0	1	0	11	null	0	0	3
4646	ORION LMC-P-AE01	0	0	0	0	0	6	null	0	0	2
8381	ORION LMC-P-UE01	0	1	0	1	1	19	null	0	0	2
8845	ORION LMC-P-UC01	null	0	0	0	0	11	null	0	0	2
8846	ORION LMC-P-WE02	0	1	0	2	3	46	0	0	0	3
9375	ORION LMC-P-NE02	null	0	0	2	2	65	null	0	0	3
9376	ALIGNCO LMC-P-LV-01	null	0	0	0	0	0	null	0	0	2
12942	ORION LMC-P-DC1-03	9	67	0	1	0	3	null	0	0	3
21582	ORION LMC-P-DC2-03	3	35	0	1	0	15	null	0	0	3

Coll. Id	Device Display Name	Average Rate per second									
		SNMP		HTTP		WMI		Perfmon		JMX	
		Failure	Total	Failure	Total	Failure	Total	Failure	Total	Failure	Total
21591	PANTHERCO PSATRLM01	0	1	0	1	3	31	0	0	0	2
35246	APPTECHCO PSAAITJM05	0	1	0	1	13	34	0	0	0	2
35247	PANTHERCO OSTRLM01	0	1	0	0	0	22	null	0	0	2
35248	APPTECHCO OSAITLM01	0	0	0	0	7	16	null	0	0	2
35249	WORKGROUP UP VM-SUPPORT2-LM1	null	0	0	0	0	0	null	0	0	2
36332	WORKGROUP UP VM-SUPPORT2-LM2	null	0	0	0	0	0	null	0	0	2
36333	ORION PSATRLM02	null	0	0	0	0	0	null	0	0	2
55836	ORION OSTRLM02	null	0	0	0	0	0	null	0	0	2
55839	ORION LML-P-SW-01	null	0	0	0	0	0	null	0	0	2
60776	ORION LML-P-SW-02	null	0	0	0	0	0	null	0	0	2
60777	ORION LML-P-SW-03	null	0	0	0	0	0	null	0	0	2
60778	ORION LMC-P-SW-02	null	0	0	0	0	0	null	0	0	2
62610	ORION LMC-P-STC-DC01	0	0	0	0	0	8	0	0	0	2
65040	ORION LMC-P-STC-CC01	0	0	0	0	0	3	0	0	0	2
65041	ORION LMC-P-WE-01	null	0	0	0	0	0	null	0	0	2
65064	ORION LMC-P-WE-02	null	0	0	0	0	0	null	0	0	2
65065	ORION LMC-P-SW-01	null	0	0	0	0	0	null	0	0	2

Coll. Id	Device Display Name	Average Rate per second									
		SNMP		HTTP		WMI		Perfmon		JMX	
		Failure	Total	Failure	Total	Failure	Total	Failure	Total	Failure	Total
65066	ORION LMC-P-SNG-01	0	0	0	0	0	6	null	0	0	2

3.7 Collector statistics

3.7.1 Collector JVM status statistics

JVM Status statistics are evaluated using data collected by DataSource "Collector JVM Status" for a 7 day period starting at midnight on January 1st 2026. Only Collectors that are known to be monitored are listed.

Collector Id: 1 – Device DisplayName: ORION LMC-P-WE04

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
34	53%	12	25%	1,804	

Collector Id: 2 – Device DisplayName: ORION LMC-P-WE01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
8	23%	14	22%	1,687	

Collector Id: 3 – Device DisplayName: ORION LMC-P-SA01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
7	21%	29	50%	1,349	

Collector Id: 4 – Device DisplayName: ORION LMC-P-EA01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
3	8%	16	25%	1,144	

Collector Id: 5 – Device DisplayName: ORION LMC-P-DC1-01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
9	19%	46	84%	1,387	Investigate high Heap Utilization.

Collector Id: 6 – Device DisplayName: ORION LMC-P-DC2-01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
5	7%	16	20%	1,177	

Collector Id: 7 – Device DisplayName: ORION LMC-P-DC1-02

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
5	10%	47	87%	1,244	Investigate high Heap Utilization.

Collector Id: 8 – Device DisplayName: ORION LMC-P-DC2-02

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
3	7%	29	91%	1,270	Investigate high Heap Utilization.

Collector Id: 9 – Device DisplayName: ORION LMC-P-AE01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
2	11%	19	45%	1,102	

Collector Id: 10 – Device DisplayName: ORION LMC-P-UC01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
1	4%	11	20%	1,013	

Collector Id: 11 – Device DisplayName: ORION LMC-P-UE01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
3	8%	17	34%	1,188	

Collector Id: 16 – Device DisplayName: ORION LMC-P-NE02

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
3	6%	43	91%	1,448	Investigate high Heap Utilization.

Collector Id: 17 – Device DisplayName: ORION LMC-P-WE02

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
7	14%	54	87%	1,654	Investigate high Heap Utilization.

Collector Id: 18 – Device DisplayName: ALIGNCO LMC-P-LV-01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	2%	9	11%	903	

Collector Id: 19 – Device DisplayName: ORION LMC-P-DC1-03

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
6	10%	18	42%	1,208	

Collector Id: 20 – Device DisplayName: ORION LMC-P-DC2-03

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
6	18%	55	81%	1,212	Investigate high Heap Utilization.

Collector Id: 21 – Device DisplayName: PANTHERCO PSATRLM01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
2	6%	40	94%	1,448	Investigate high Heap Utilization.

Collector Id: 22 – Device DisplayName: APPTECHCO PSAAITJM05

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
3	7%	16	19%	1,659	

Collector Id: 23 – Device DisplayName: PANTHERCO OSTRLM01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
1	4%	16	21%	1,468	

Collector Id: 24 – Device DisplayName: APPTECHCO OSAITLM01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
1	5%	14	21%	1,574	

Collector Id: 25 – Device DisplayName: WORKGROUP VM-SUPPORT2-LM1

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	2%	8	11%	901	

Collector Id: 26 – Device DisplayName: WORKGROUP VM-SUPPORT2-LM2

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	2%	8	11%	902	

Collector Id: 27 – Device DisplayName: ORION PSATRLM02

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	2%	8	11%	898	

Collector Id: 28 – Device DisplayName: ORION OSTRLM02

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	2%	8	11%	898	

Collector Id: 31 – Device DisplayName: ORION LML-P-SW-01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	1%	4	5%	1,144	

Collector Id: 32 – Device DisplayName: ORION LML-P-SW-02

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	1%	4	5%	1,146	

Collector Id: 33 – Device DisplayName: ORION LML-P-SW-03

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	1%	4	5%	1,139	

Collector Id: 35 – Device DisplayName: ORION LMC-P-SW-01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	1%	4	5%	1,124	

Collector Id: 36 – Device DisplayName: ORION LMC-P-SW-02

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	1%	4	5%	1,121	

Collector Id: 37 – Device DisplayName: ORION LMC-P-WE-01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	1%	4	5%	1,124	

Collector Id: 38 – Device DisplayName: ORION LMC-P-WE-02

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	1%	4	5%	1,131	

Collector Id: 39 – Device DisplayName: ORION LMC-P-STC-DC01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
1	6%	11	15%	1,100	

Collector Id: 40 – Device DisplayName: ORION LMC-P-STC-CC01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
1	3%	11	14%	1,072	

Collector Id: 41 – Device DisplayName: ORION LMC-P-SNG-01

CPU Usage Average	CPU Usage Maximum	Heap Utilization Average	Heap Utilization Maximum	Total Thread Count	Recommendations
0	2%	11	15%	1,092	

3.7.2 Collector JVM garbage collection statistics

JVM Garbage Collection statistics are evaluated using data collected by DataSource "Collector JVM Garbage Collection" for a 7 day period starting at midnight on January 1st 2026. Only Collectors that are known to be monitored are listed.

Collector Id: 1 – Device DisplayName: ORION LMC-P-WE04

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
ConcurrentMarkSweep	1	4	65	163	
ParNew	583	1066	19	26	Investigate high Garbage Collection rates.

Collector Id: 2 – Device DisplayName: ORION LMC-P-WE01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
ConcurrentMarkSweep	0	1	23	84	
ParNew	142	433	16	20	Investigate high Garbage Collection rates.

Collector Id: 3 – Device DisplayName: ORION LMC-P-SA01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
ConcurrentMarkSweep	0	1	37	95	
ParNew	59	209	25	39	Investigate high Garbage Collection rates.

Collector Id: 4 – Device DisplayName: ORION LMC-P-EA01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
ConcurrentMarkSweep	0	0	4	30	
ParNew	22	93	17	25	Investigate high Garbage Collection rates.

Collector Id: 5 – Device DisplayName: ORION LMC-P-DC1-01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
ConcurrentMarkSweep	0	1	9	277	
ParNew	70	307	13	17	Investigate high Garbage Collection rates.

Collector Id: 6 – Device DisplayName: ORION LMC-P-DC2-01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
ConcurrentMarkSweep	0	0	8	34	

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
ParNew	26	29	10	12	

Collector Id: 7 – Device DisplayName: ORION LMC-P-DC1-02

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	1	74	
G1 Young Generation	13	100	23	35	Investigate high Garbage Collection rates.

Collector Id: 8 – Device DisplayName: ORION LMC-P-DC2-02

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	65	
G1 Young Generation	9	15	17	32	

Collector Id: 9 – Device DisplayName: ORION LMC-P-AE01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	2	8	44	152	

Collector Id: 10 – Device DisplayName: ORION LMC-P-UC01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	2	8	17	33	

Collector Id: 11 – Device DisplayName: ORION LMC-P-UE01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	6	12	32	69	

Collector Id: 16 – Device DisplayName: ORION LMC-P-NE02

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	1	141	
G1 Young Generation	5	17	51	91	

Collector Id: 17 – Device DisplayName: ORION LMC-P-WE02

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	5	125	
G1 Young Generation	29	94	23	45	Investigate high Garbage Collection rates.

Collector Id: 18 – Device DisplayName: ALIGNCO LMC-P-LV-01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	2	12	

Collector Id: 19 – Device DisplayName: ORION LMC-P-DC1-03

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	23	36	16	20	Investigate high Garbage Collection rates.

Collector Id: 20 – Device DisplayName: ORION LMC-P-DC2-03

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	80	
G1 Young Generation	9	40	31	46	Investigate high Garbage Collection rates.

Collector Id: 21 – Device DisplayName: PANTHERCO PSATRLM01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	94	
G1 Young Generation	4	9	28	59	

Collector Id: 22 – Device DisplayName: APPTECHCO PSAAITJM05

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	14	17	21	24	

Collector Id: 23 – Device DisplayName: PANTHERCO OSTRM01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	4	6	20	29	

Collector Id: 24 – Device DisplayName: APPTECHCO OSAITLM01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	3	5	23	26	

Collector Id: 25 – Device DisplayName: WORKGROUP VM-SUPPORT2-LM1

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	3	17	

Collector Id: 26 – Device DisplayName: WORKGROUP VM-SUPPORT2-LM2

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	3	19	

Collector Id: 27 – Device DisplayName: ORION PSATRLM02

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	2	11	

Collector Id: 28 – Device DisplayName: ORION OSTRLM02

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	2	12	

Collector Id: 31 – Device DisplayName: ORION LML-P-SW-01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	1	7	

Collector Id: 32 – Device DisplayName: ORION LML-P-SW-02

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	1	7	

Collector Id: 33 – Device DisplayName: ORION LML-P-SW-03

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	1	7	

Collector Id: 35 – Device DisplayName: ORION LMC-P-SW-01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	1	6	

Collector Id: 36 – Device DisplayName: ORION LMC-P-SW-02

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	2	7	

Collector Id: 37 – Device DisplayName: ORION LMC-P-WE-01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	1	7	

Collector Id: 38 – Device DisplayName: ORION LMC-P-WE-02

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	0	1	2	8	

Collector Id: 39 – Device DisplayName: ORION LMC-P-STC-DC01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	2	3	23	30	

Collector Id: 40 – Device DisplayName: ORION LMC-P-STC-CC01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	1	2	18	30	

Collector Id: 41 – Device DisplayName: ORION LMC-P-SNG-01

Type	GCs Avg per min	GCs Max per min	GCs Avg Time (ms)	GCs Max Time (ms)	Recommendations
G1 Old Generation	0	0	0	0	
G1 Young Generation	2	3	9	12	

3.7.3 Collector JVM memory pool statistics

JVM Memory Pool Statistics are evaluated using data collected by DataSource "Collector JVM Memory Pools" for a 7 day period starting at midnight on January 1st 2026. Only Collectors that are known to be monitored are listed.

Collector Id: 1 – Device DisplayName: ORION LMC-P-WE04

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CMS Old Gen	2%	33%	6,144	
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	54%	117	
CodeHeap profiled nmethods	2%	62%	117	
Compressed Class Space	2%	3%	1,024	
Par Eden Space	2%	10%	1,638	
Par Survivor Space	2%	8%	205	

Collector Id: 2 – Device DisplayName: ORION LMC-P-WE01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CMS Old Gen	2%	29%	6,144	
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	53%	117	
CodeHeap profiled nmethods	2%	59%	117	
Compressed Class Space	2%	2%	1,024	
Par Eden Space	2%	11%	1,638	
Par Survivor Space	2%	8%	205	

Collector Id: 3 – Device DisplayName: ORION LMC-P-SA01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CMS Old Gen	2%	64%	3,072	
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	50%	117	
CodeHeap profiled nmethods	2%	61%	117	
Compressed Class Space	2%	3%	1,024	
Par Eden Space	2%	21%	819	
Par Survivor Space	2%	23%	102	

Collector Id: 4 – Device DisplayName: ORION LMC-P-EA01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CMS Old Gen	2%	28%	3,072	
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	42%	117	
CodeHeap profiled nmethods	2%	56%	117	
Compressed Class Space	2%	2%	1,024	
Par Eden Space	2%	21%	819	
Par Survivor Space	2%	19%	102	

Collector Id: 5 – Device DisplayName: ORION LMC-P-DC1-01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CMS Old Gen	2%	87%	3,072	Investigate high Memory Pool usage.
CodeHeap non-nmethods	2%	48%	6	
CodeHeap non-profiled nmethods	2%	57%	117	
CodeHeap profiled nmethods	2%	68%	117	
Compressed Class Space	2%	3%	1,024	
Par Eden Space	2%	83%	819	Investigate high Memory Pool usage.
Par Survivor Space	2%	25%	102	

Collector Id: 6 – Device DisplayName: ORION LMC-P-DC2-01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CMS Old Gen	2%	22%	3,072	
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	43%	117	
CodeHeap profiled nmethods	2%	55%	117	
Compressed Class Space	2%	2%	1,024	
Par Eden Space	2%	22%	819	
Par Survivor Space	2%	15%	102	

Collector Id: 7 – Device DisplayName: ORION LMC-P-DC1-02

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	54%	117	
CodeHeap profiled nmethods	2%	62%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	72%	4,096	

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 8 – Device DisplayName: ORION LMC-P-DC2-02

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	48%	6	
CodeHeap non-profiled nmethods	2%	64%	117	
CodeHeap profiled nmethods	2%	70%	117	
Compressed Class Space	2%	3%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	71%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 9 – Device DisplayName: ORION LMC-P-AE01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	40%	117	
CodeHeap profiled nmethods	2%	56%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	37%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 10 – Device DisplayName: ORION LMC-P-UC01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	31%	117	
CodeHeap profiled nmethods	2%	47%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	16%	4,096	

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 11 – Device DisplayName: ORION LMC-P-UE01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	47%	117	
CodeHeap profiled nmethods	2%	59%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	28%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 16 – Device DisplayName: ORION LMC-P-NE02

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	42%	117	
CodeHeap profiled nmethods	2%	57%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	74%	8,192	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 17 – Device DisplayName: ORION LMC-P-WE02

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	56%	117	
CodeHeap profiled nmethods	2%	71%	117	
Compressed Class Space	2%	3%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	74%	8,192	

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 18 – Device DisplayName: ALIGNCO LMC-P-LV-01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	24%	117	
CodeHeap profiled nmethods	2%	42%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	6%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 19 – Device DisplayName: ORION LMC-P-DC1-03

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	53%	117	
CodeHeap profiled nmethods	2%	65%	117	
Compressed Class Space	2%	3%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	35%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 20 – Device DisplayName: ORION LMC-P-DC2-03

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	62%	117	
CodeHeap profiled nmethods	2%	71%	117	
Compressed Class Space	2%	3%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	69%	4,096	

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 21 – Device DisplayName: PANTHERCO PSATRLM01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	55%	117	
CodeHeap profiled nmethods	2%	64%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	75%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 22 – Device DisplayName: APPTECHCO PSAAITJM05

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	48%	117	
CodeHeap profiled nmethods	2%	59%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	15%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 23 – Device DisplayName: PANTHERCO OSTRLM01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	50%	117	
CodeHeap profiled nmethods	2%	63%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	17%	4,096	

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 24 – Device DisplayName: APPTTECHCO OSAITLM01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	40%	117	
CodeHeap profiled nmethods	2%	53%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	16%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 25 – Device DisplayName: WORKGROUP VM-SUPPORT2-LM1

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	23%	117	
CodeHeap profiled nmethods	2%	43%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	6%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 26 – Device DisplayName: WORKGROUP VM-SUPPORT2-LM2

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	24%	117	
CodeHeap profiled nmethods	2%	42%	117	
Compressed Class Space	2%	2%	1,024	

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	6%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 27 – Device DisplayName: ORION PSATRLM02

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	24%	117	
CodeHeap profiled nmethods	2%	42%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	6%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 28 – Device DisplayName: ORION OSTRLM02

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	24%	117	
CodeHeap profiled nmethods	2%	42%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	6%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 31 – Device DisplayName: ORION LML-P-SW-01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	25%	117	
CodeHeap profiled nmethods	2%	44%	117	
Compressed Class Space	2%	2%	1,024	

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	3%	8,192	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 32 – Device DisplayName: ORION LML-P-SW-02

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	25%	117	
CodeHeap profiled nmethods	2%	44%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	3%	8,192	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 33 – Device DisplayName: ORION LML-P-SW-03

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	25%	117	
CodeHeap profiled nmethods	2%	44%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	3%	8,192	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 35 – Device DisplayName: ORION LMC-P-SW-01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	25%	117	
CodeHeap profiled nmethods	2%	44%	117	
Compressed Class Space	2%	2%	1,024	

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	3%	8,192	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 36 – Device DisplayName: ORION LMC-P-SW-02

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	26%	117	
CodeHeap profiled nmethods	2%	44%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	3%	8,192	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 37 – Device DisplayName: ORION LMC-P-WE-01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	25%	117	
CodeHeap profiled nmethods	2%	44%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	3%	8,192	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 38 – Device DisplayName: ORION LMC-P-WE-02

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	25%	117	
CodeHeap profiled nmethods	2%	44%	117	
Compressed Class Space	2%	2%	1,024	

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	3%	8,192	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 39 – Device DisplayName: ORION LMC-P-STC-DC01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	37%	117	
CodeHeap profiled nmethods	2%	51%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	11%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 40 – Device DisplayName: ORION LMC-P-STC-CC01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	46%	6	
CodeHeap non-profiled nmethods	2%	34%	117	
CodeHeap profiled nmethods	2%	49%	117	
Compressed Class Space	2%	2%	1,024	
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	10%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

Collector Id: 41 – Device DisplayName: ORION LMC-P-SNG-01

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
CodeHeap non-nmethods	2%	47%	6	
CodeHeap non-profiled nmethods	2%	38%	117	
CodeHeap profiled nmethods	2%	54%	117	
Compressed Class Space	2%	2%	1,024	

Type	Avg Pool Used	Max Pool Used	Max Pool Size (Mb)	Recommendations
G1 Eden Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".
G1 Old Gen	2%	11%	4,096	
G1 Survivor Space	No Data	No Data	No Data	Investigate missing data for DataSource "Collector JVM Memory Pools".

4 Portal settings

This section provides information about the current portal settings, with any recommendations for change.

4.1 Account settings

All of the following Account settings can be reviewed and modified at:

- <https://acme.logicmonitor.com/santaba/uiv3/setting/index.jsp#portal-settings-tab>

Further information on the use of portal Settings can be obtained at:

- <https://www.logicmonitor.com/support/settings/account-information/about-the-account-information-page/>

4.1.1 Company display name

The company display name is set to **acme**.

4.1.2 Displayed alert count configuration

The following table lists the displayed alert count configuration:

Alert Count Configuration Item	Enabled
Alert count should include acknowledged alerts	True
Alert count should include devices in SDT	True

4.1.3 Security settings

The following table lists security configuration settings:

Security Configuration Item	Enabled
Two Factor Authentication	(SSO is also enabled globally in non strict mode. Either 2FA or SSO may be used)
Remote Session Enabled	False

4.1.4 User session timeout

The current user session inactivity timeout value is 4 hours.

4.1.5 IP whitelist

There is no IP whitelist configured for this portal.

Recommendations

Consider implementing an IP Whitelist, to improve portal security

4.2 Alert settings

4.2.1 Alert rules – rule count and priority check

There are currently 1 Alert Rules configured in the portal. Consider the implementation of more alert rules using the information available at:

<https://www.logicmonitor.com/support/settings/alert-settings/alert-rules/>.

Alert rules with close priority (less than 5) or identical rule priority are detailed below:

Alert Rule Name	Priority	Problem	Previous Alert Rule Name	Previous Priority	Recommendations
Service Now Test	1	priority too close to	Beginning of rule table	0	Consider leaving a gap of 5 between rules for future expansion
Acme RE CQ	1	same priority as	Service Now Test	1	Rules with the same priority are not supported

4.2.2 Escalation Chains

The following Escalation Chains should be investigated:

Escalation Chain Name	Description Missing	Destination Missing	Unused	Throttling	Recommendations
Collector DownCollector Down	Routing Collector Down AlertsFalse	Unknown	True	Disabled	Not used in any Alert Rule – consider deletion.
DbapDDbaPD	DBA PagerDuty (via email)False	Unknown	True	Disabled	Not used in any Alert Rule – consider deletion.
Acme Asia ITAcme Asia IT	True	Unknown	False	Disabled	Provide a description.
Acme OceaniaAcme Oceania	True	Unknown	False	Disabled	Provide a description.
Acme Re CatalystAcme Re Catalyst	True	Unknown	False	Disabled	Provide a description.
Acme RE CQAcme RE CQ	True	Unknown	False	Disabled	Provide a description.
Acme Re DevAcme Re Dev	True	Unknown	False	Disabled	Provide a description.
IT Service DeskIT Service Desk	True	Unknown	False	Disabled	Provide a description.
Network and AcmeRENetwork and AcmeRE	True	Unknown	False	Disabled	Provide a description.
Networking Alerting - Graham Bennett OnlyNetworking Alerting -	True	Unknown	False	Disabled	Provide a description.

Escalation Chain Name	Description Missing	Destination Missing	Unused	Throttling	Recommendations
Graham Bennett Only					
Networking Alerting - Neil Parker Only Networking Alerting - Neil Parker Only	Email Alerting to Neil Parker only for testing	Unknown	True	Disabled	Not used in any Alert Rule – consider deletion.
PagerDuty (legacy) PagerDuty (legacy)	True	Unknown	True	Disabled	Provide a description. Not used in any Alert Rule – consider deletion.
PagerDuty LogicMonitor for Digital Platform WebPagerDuty LogicMonitor for Digital Platform Web	True	Unknown	False	Disabled	Provide a description.
Service Now DevService Now Dev	True	Unknown	False	Disabled	Provide a description.
StephenBrooks	True	Unknown	False	Disabled	Provide a description.

4.2.3 Recipient groups

The following recipient groups have been assessed:

Group Name	Description	Recipient List	Recommendations
default	No valid description	No valid recipient list	Provide a description. Provide a recipient list.
Acme RE CQ	No valid description	-(AppSupportAdmins@AcmeRe.com) -(s.miller@acmecorp.com) -(t.harris@acmegroup.com) -(O.Evans@acmecorp.com) -(G.Patterson@acmegroup.com)	Provide a description.
Infra team	critical alerts only for multi ping DS	-(s.miller@acmecorp.com) -(g.bennett@acmecorp.com) -(gbennett2@gmail.com)	None
Network and AcmeRE	No valid description	-(s.miller@acmecorp.com) -(O.Evans@acmecorp.com) -(t.harris@acmegroup.com) -(g.bennett@acmecorp.com) -(N.Parker@acmecorp.com) -(D.Russell@acmecorp.com) -(R.Taylor@acmecorp.com) -(G.Patterson@acmegroup.com)	Provide a description.
Network Team Email	No valid description	-(D.Russell@acmecorp.com) -(N.Parker@acmecorp.com) -(g.bennett@acmecorp.com) -(R.Taylor@acmecorp.com)	Provide a description.
Networking - Graham	No valid description	-(g.bennett@acmecorp.com)	Provide a description.

Group Name	Description	Recipient List	Recommendations
Bennett only			
Networking - Neil Parker Only	No valid description	-(N.Parker@acmecorp.com)	Provide a description.
Service Desk	No valid description	-(servicedesk@acmecorp.com)	Provide a description.
Steven Miller	No valid description	-(s.miller@acmecorp.com)	Provide a description.

4.3 Integrations

The following Integrations have been assessed:

Integration Name	Description	Type	Used Count	Recommendations
PagerDuty Insight Website up time	Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts	pagerdu ty	0	Unused in any Recipient List - Consider deletion.
PagerDuty Integration	Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts	pagerdu ty	0	Unused in any Recipient List - Consider deletion.
PagerDuty Integration Digital Platform Web	Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts	pagerdu ty	0	Unused in any Recipient List - Consider deletion.
PagerDuty LogicMonitorRuleSet (Network)	Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts	pagerdu ty	0	Unused in any Recipient List - Consider deletion.
PagerDuty LogicMonitorRuleSet for Infra - Core	Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts	pagerdu ty	0	Unused in any Recipient List - Consider deletion.
PagerDuty LogicMonitorRuleSet for SQL	Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts Create, Update and Close PagerDuty incidents automatically with LogicMonitor Alerts	pagerdu ty	10	None
ServiceNow	Create, Update and Close	servicen	0	Unused in any Recipient List -

Integration Name	Description	Type	Used Count	Recommendations
Integration	ServiceNow incidents for LogicMonitor AlertsCreate, Update and Close ServiceNow incidents for LogicMonitor Alerts	ow		Consider deletion.

4.4 NetScans

4.4.1 Scheduled NetScans

The following NetScans run on a scheduled basis:

NetScan	Description	NetScan Group	Associated Collector	Next Start	Method	Recommendations
192.168.0.0	192.168.0.0/23 DMZ (Prod)	PSA AIT	APPTECHCO \PSAAITJM05	2026-01-13 00:00:00 GMT	nmap	
192.168.10.0	192.168.10.0/24 Trust (legacy)	PSA AIT	APPTECHCO \PSAAITJM05	2026-01-13 13:00:00 GMT	nmap	
192.168.12.0	192.168.12.0/23 Trust2	PSA AIT	APPTECHCO \PSAAITJM05	2026-01-13 10:00:00 GMT	nmap	
192.168.3.0	192.168.3.0/24 DMZ (Lower Environments)	PSA AIT	APPTECHCO \PSAAITJM05	2026-01-13 11:00:00 GMT	nmap	
192.168.50.0	192.168.50.0/23 DMZ	TN AIT	APPTECHCO \OSAITLM01	2026-01-13 00:00:00 GMT	nmap	
192.168.60.1	192.168.60.1/24 Trust (Legacy)	TN AIT	APPTECHCO \OSAITLM01	2026-01-13 11:00:00 GMT	nmap	
192.168.62.0	192.168.62.0/23 Trust2	TN AIT	APPTECHCO \OSAITLM01	2026-01-13 10:00:00 GMT	nmap	
192.168.155.134	192.168.155.134 /24 (Marina Bay Nutanix iDRAC)	Marina Bay	ORION\LMC -P-SNG-01	2026-01-13 23:00:00 GMT	nmap	
192.168.160.134	192.168.160.134 /24 (Marina Bay Server VLAN)	Marina Bay	ORION\LMC -P-SNG-01	2026-01-13 23:00:00 GMT	nmap	
192.168.16.0	192.168.16.0/24 (Domain Controller) Prod	Datacentres	ORION\LMC -P-DC1-01	2026-01-13 11:00:00 GMT	nmap	
192.168.18.0	192.168.18.0/24 (Core Server Infrastructure) Prod	Datacentres	ORION\LMC -P-DC1-01	2026-01-13 18:00:00 GMT	nmap	
192.168.20.0	192.168.20.0/24 (General File Servers) Prod	Datacentres	ORION\LMC -P-DC1-01	2026-01-13 16:00:00 GMT	nmap	
192.168.22.0	192.168.22.0/24 (Exchange) Prod	Datacentres	ORION\LMC -P-DC1-01	2026-01-13 14:00:00 GMT	nmap	
192.168.224.0	192.168.224.0/2	Datacentres	ORION\LMC -P-DC1-01	2026-01-13 20:00:00	nmap	

NetScan	Description	NetScan Group	Associated Collector	Next Start	Method	Recommendations
	4 (Storage Management DC1)			GMT		
192.168.226.0	192.168.226.0/24 (Backup Main DC1) Prod	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 13:00:00 GMT	nmap	
192.168.232.0	192.168.232.0/24 (Storage Management DC2)	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 19:00:00 GMT	nmap	
192.168.234.0	192.168.234.0/24 (Backup Main DC2) Prod	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 12:00:00 GMT	nmap	
192.168.24.0	192.168.24.0/24 (External Vendor Jump Servers) Prod	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 10:00:00 GMT	nmap	
192.168.245.0	192.168.245.0/24 (DC1 Nutanix iDRAC)	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 23:00:00 GMT	nmap	
192.168.253.0	192.168.253.0/24 (DC2 Nutanix iDRAC)	Datacentres	ORION\LMC-P-DC2-01	2026-01-12 23:00:00 GMT	nmap	
192.168.56.0	192.168.56.0/24 (General Webservers) Prod	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 17:00:00 GMT	nmap	
192.168.68.0	192.168.68.0/24 (GlobalApp Prod App) Prod	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 21:00:00 GMT	nmap	
192.168.70.0	192.168.70.0/24 (Sector App) Prod	Datacentres	ORION\LMC-P-DC1-01	2026-01-12 11:00:00 GMT	nmap	
192.168.71.0	192.168.71.0/24 (RKH Sharepoint DB) Prod	Datacentres	ORION\LMC-P-DC1-01	2026-01-12 12:00:00 GMT	nmap	
192.168.72.0	192.168.72.0/24 (GlobalApp Prod DB) Prod	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 23:00:00 GMT	nmap	
192.168.75.0	192.168.75.0/24 (RKH Sharepoint App) Prod	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 22:00:00 GMT	nmap	
	Excluded colo-app-test					
192.168.8.0	192.168.8.0/24 (Anti-Virus) Prod	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 15:00:00 GMT	nmap	
192.168.9.0	192.168.9.0/24 (Security)	Datacentres	ORION\LMC-P-DC1-01	2026-01-13 11:00:00 GMT	nmap	
192.168.110.0	192.168.110.0/23 Trust (vlan 2)	PSA CORP	PANTHERCO\PSATRLM01	2026-01-13 10:00:00 GMT	nmap	
192.168.117.0	192.168.117.0/24 DMZ (vlan 3)	TN CORP	PANTHERCO\OSTRLM01	2026-01-13 11:00:00 GMT	nmap	

NetScan	Description	NetScan Group	Associated Collector	Next Start	Method	Recommendations
192.168.118.0	192.168.118.0/23 Trust (vlan 2)	TN CORP	PANTHERCO\OSTRLM01	2026-01-13 10:00:00 GMT	nmap	
192.168.105.0	192.168.105.0/23 DMZ (vlan 3)	PSA CORP	PANTHERCO\PSATRLM01	2026-01-13 11:00:00 GMT	nmap	
Meraki Import	No valid description	@default	ORION\LMC-P-DC1-01	2026-01-14 00:00:00 GMT	script	Add a description
SUB-ACS-PROD-ADDS-APP-JD	192.168.69.20/26	Coastal City	ORION\LMC-P-STC-CC01	2026-01-13 23:00:00 GMT	nmap	
SUB-ACS-PROD-ADDS-APP-RH	192.168.68.20/26	Desert City	ORION\LMC-P-STC-DC01	2026-01-13 23:00:00 GMT	nmap	
SUB-ACS-PROD-CITRIX-MAN-JD	192.168.69.90/26	Coastal City	ORION\LMC-P-STC-CC01	2026-01-13 22:00:00 GMT	nmap	
SUB-ACS-PROD-CITRIX-MAN-RH	192.168.68.90/26	Desert City	ORION\LMC-P-STC-DC01	2026-01-13 22:00:00 GMT	nmap	
SUB-ACS-PROD-CITRIX-VDA-JD	192.168.69.100/24	Coastal City	ORION\LMC-P-STC-CC01	2026-01-13 21:00:00 GMT	nmap	
SUB-ACS-PROD-CITRIX-VDA-RH	192.168.68.100/24	Desert City	ORION\LMC-P-STC-DC01	2026-01-13 21:00:00 GMT	nmap	
SUB-ACS-PROD-EXCH-JD	192.168.69.32/26	Coastal City	ORION\LMC-P-STC-CC01	2026-01-12 23:00:00 GMT	nmap	
SUB-ACS-PROD-EXCH-RH	192.168.68.32/26	Desert City	ORION\LMC-P-STC-DC01	2026-01-12 23:00:00 GMT	nmap	
SUB-ACS-PROD-FILE-DATA-JD	192.168.69.30/26	Coastal City	ORION\LMC-P-STC-CC01	2026-01-12 21:00:00 GMT	nmap	
SUB-ACS-PROD-FILE-DATA-RH	192.168.68.30/26	Desert City	ORION\LMC-P-STC-RH01	2026-01-12 21:00:00 GMT	nmap	
SUB-ACS-PROD-ITSERV-APP	192.168.68.10/26	Desert City	ORION\LMC-P-STC-DC01	2026-01-13 20:00:00 GMT	nmap	
SUB-ACS-PROD-ITSERV-APP-JD	192.168.69.10/26	Coastal City	ORION\LMC-P-STC-CC01	2026-01-13 20:00:00 GMT	nmap	
SUB-ACS-PROD-SARB-APP-RH	192.168.68.60/26	Desert City	ORION\LMC-P-STC-DC01	2026-01-13 19:00:00 GMT	nmap	
SUB-ACS-PROD-SQL-JD	192.168.69.31/26	Coastal City	ORION\LMC-P-STC-CC01	2026-01-12 22:00:00 GMT	nmap	
SUB-ACS-PROD-SQL-RH	192.168.68.31/26	Desert City	ORION\LMC-P-STC-DC01	2026-01-12 22:00:00 GMT	nmap	

4.4.2 NetScan unmonitored devices

This information is not available using the connection credentials that you have supplied. If you require this section, please use credentials with permissions to Settings.

4.5 Users, roles & API tokens

4.5.1 Inactive and suspended users

The following User Accounts are inactive or suspended:

User Name	Account Suspend-ed	Never Logged In	No UI Login For 90 Days	API Token Count	Found In Recipient Group Or Escalation Chain	Recommendations
MSAdmin@orioncorp.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
U.Singh@acmecorp.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
M.Barnes@acmegroup.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
L.Porter@acmegroup.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
Im-logs-azure	active			1	None Escalation Chains: Unknown	Check API Token activity. Consider deletion (after manual check of Escalation Chains).
Integrations	active			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
SQLDynamicDashboard	suspended			1	None Escalation Chains: Unknown	Check API Token activity. Consider deletion (after manual check of Escalation Chains).
DeansDemoAPI	active			1	None Escalation Chains: Unknown	Check API Token activity. Consider deletion (after manual check of Escalation Chains).
aroberts@acmecorp.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
dgrant@acmecorp.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
gporto@acmegroup.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
ghenderson@acmegroup.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).

User Name	Account Suspend-ed	Never Logged In	No UI Login For 90 Days	API Token Count	Found In Recipient Group Or Escalation Chain	Recommendations
lm-logs-winevent	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
dttest@acmecorp.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
hugh.richards@panoramica.com	suspended			1	None Escalation Chains: Unknown	Check API Token activity. Consider deletion (after manual check of Escalation Chains).
DashboardWidgets	active			2	None Escalation Chains: Unknown	Check API Token activity. Consider deletion (after manual check of Escalation Chains).
SuperWidget_Updater	suspended			1	None Escalation Chains: Unknown	Check API Token activity. Consider deletion (after manual check of Escalation Chains).
dschultz@acmere.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
sbrooks@acmecorp.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
lharrison@acmegroup.com	active			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
EdwinAPI	suspended			1	None Escalation Chains: Unknown	Check API Token activity. Consider deletion (after manual check of Escalation Chains).
wpalmer@acmegroup.com	suspended			0	None Escalation Chains: Unknown	Consider deletion (after manual check of Escalation Chains).
ServiceNow	suspended			1	None Escalation Chains: Unknown	Check API Token activity. Consider deletion (after manual check of Escalation Chains).
None found						

4.5.2 Users with different timezone to portal

The following User Accounts have a different timezone setting to the one set for the portal:

User Name	Timezone	Recommendations
rlewis@acmegroup.com	Asia/Singapore	Check that the user timezone setting is correct.
gporto@acmegroup.com	Asia/Singapore	Check that the user timezone setting is correct.
lharrison@acmegroup.com	Australia/Sydney	Check that the user timezone setting is correct.
tjones@acmegroup.com	America/New_York	Check that the user timezone setting is correct.

4.5.3 Roles

This table lists Role details and admin status:

Role	Description	Manage All Settings	Manage Partial Settings	Manage Audit Logs	User Count
acksdtonly		False	True	False	0
administrator		True	True (by default)	True, (by default)	8
Boxee		False	True	False	1
APEX General	No description	True	True (by default)	True, (by default)	0
eu_administrator		False	True	False	0
ACSSC	No description	False	True	False	0
hkacksdtonly		False	True	False	0
Acme Administrator		True	True (by default)	True, (by default)	2
Acme Oceania	No description	False	True	False	1
Acme Azure Only	No description	False	True	False	4
Acme Gallia	No description	False	True	False	3
Acme AX General	No description	True	True (by default)	True, (by default)	0
Acme Latia	No description	False	True	False	0
htacksdtonly		False	True	False	1
Integrations	No description	False	False	False	1
Im_logs_administrator		False	True	False	0
manager		True	True (by default)	True, (by default)	28
systackdtonly		False	True	False	0
PDL Admin	No description	True	True (by default)	True, (by default)	2
readonly		False	True	False	9
ServiceNow Admin	No description	True	True (by default)	True, (by default)	1
Southeast Asia UiPath		False	True	False	0
SQL Dynamic Dashboard	No description	False	True	False	1
SSO Default	No description	False	False	False	8
SuperWidget Dashboard Updater	No description	False	True	False	1

4.5.4 API tokens

The following API tokens have been assessed:

User Name	Access Id	Enabled	Days Since Use	Note Exists	Recommendations
hugh.richards@panoramicdata.com		True	0	False	Add a descriptive Note to this token.
hugh.richards@panoramicdata.com		True	0	False	Add a descriptive Note to this token.
DashboardWidgets		True	0	False	Add a descriptive Note to this token.
DashboardWidgets		True	0	False	Add a descriptive Note to this token.

User Name	Access Id	Enabled	Days Since Use	Note Exists	Recommendations
DeansDemoAPI		True	0	False	Add a descriptive Note to this token.
lou.smith@panoramicdata.com		True	0	False	Add a descriptive Note to this token.
EdgarAPI		True	0	False	Add a descriptive Note to this token.
lm-logs-azure		True	0	False	Add a descriptive Note to this token.
prop197		True	0	False	Add a descriptive Note to this token.
ReportMagic		True	0	False	Add a descriptive Note to this token.
ServiceNow		True	0	False	Add a descriptive Note to this token.
SQLDynamicDashboard		True	0	False	Add a descriptive Note to this token.
s.miller@acmecorp.com		True	0	False	Add a descriptive Note to this token.
SuperWidget_Updater		True	0	False	Add a descriptive Note to this token.

4.5.5 User Single Sign On configuration

The following User Single Sign On settings are configured:

SSO Enabled	SSO Role Restricted	Default SSO Role Assignment	Recommendations
True	False (not used unless SSO is enabled)	SSO Default (not used unless SSO and Role Restriction is enabled)	Consider a strict SSO implementation. None

5 Alerts

This section assesses Alerts, with any recommendations for change.

5.1 Monthly alert count

The following table lists the alert count for the previous calendar month, including alerts that have now been cleared:

Error Level	Count
Critical	2644
Error	87536
Warning	206833

5.2 Outstanding critical alerts

The following table provides a list of all outstanding critical alerts that have not been acknowledged:

Began (UTC)	Device Name	LogicModule	Instance	Datapoint	Value	Thresholds	
2026-01-06 06:03:04	BI-APP-P-WE04	Volume Capacity	WinVolumeUsage-E:\	PercentUsed	100.00	>= 85 90 95	
2026-01-05 22:38:11	PSAAPPRMS24C4	Host Status	HostStatus	idleInterval	211,479.00	None found	
2026-01-05 22:38:11	PSAAPPRMS24E4	Host Status	HostStatus	idleInterval	211,479.00	None found	
2026-01-05 22:38:11	PSAAPPRMS24E3	Host Status	HostStatus	idleInterval	211,479.00	None found	
2026-01-05 22:37:19	PSAAPPRMS24C4	Ping	Ping	PingLossPercent	100.00	None found	
2026-01-05 22:37:16	PSAAPPRMS24E4	Ping	Ping	PingLossPercent	100.00	None found	
2026-01-05 22:36:52	PSAAPPRMS24E3	Ping	Ping	PingLossPercent	100.00	None found	
2026-01-01 21:13:00	VEL-P-WE04	Volume Capacity	WinVolumeUsage-E:\	PercentUsed	98.72	>= 85 90 95	
2025-12-23 09:21:11	VDP-WEB-WE04	SSL Certificates	SSL_Certificates-HTTPS	DaysRemaining	-5.00	< 30 20 10	
2025-12-12 13:30:23	EU-N1:vm:CARP-SW-01	SSL Certificates	SSL_Certificates-HTTPS	DaysRemaining	-60.38	< 30 20 10	
2025-12-12 13:25:29	EU-N1:vm:ELTP-SW-01	SSL Certificates	SSL_Certificates-HTTPS	DaysRemaining	-67.05	< 30 20 10	
2025-12-12 13:19:36	dl-dr-syn-app01	SSL Certificates	SSL_Certificates-HTTPS	DaysRemaining	5.96	< 30 20 10	
2025-10-06 15:18:00	EU-N1:automationaccount:AUTOACC-PROD-IT-OPS	Azure Automation Account Certificates	Microsoft_Azure_AutomationAccountCertificates-AzureRunAsCertificate	timeToCertificateExpiryDays	-821.39	< 90 30 1	

6 Dashboards

This section provides an assessment of Public portal Dashboards, with any recommendations for change.

6.1 Root level public dashboards

The following public dashboards are located at the root level:

Dashboard Display Name	Recommendations
APAC - Network	Consider moving to a Dashboard Group.
Autumn Conference	Consider moving to a Dashboard Group.
Azure Latency	Consider moving to a Dashboard Group.
Config Manager	Consider moving to a Dashboard Group.
Demo 2	Consider moving to a Dashboard Group.
Disk Status	Consider moving to a Dashboard Group.
Forcepoint	Consider moving to a Dashboard Group.
GlobalApp	Consider moving to a Dashboard Group.
Millbridge Network Monitoring	Consider moving to a Dashboard Group.
Infra Network Check	Consider moving to a Dashboard Group.
Palo Alto GlobalProtect VPN Connections	Consider moving to a Dashboard Group.
Ransomware Monitoring	Consider moving to a Dashboard Group.
SQL Disk Sizes	Consider moving to a Dashboard Group.
Test	Consider moving to a Dashboard Group.
Under-Utilized Resources: Public Cloud (DEV TEST)	Consider moving to a Dashboard Group.

6.2 Empty public dashboard groups

The following dashboard groups are empty:

Dashboard Group	Recommendations
Applications	Consider deletion or population.
APEX	Consider deletion or population.
Enterprise Applications	Consider deletion or population.

7 Resources

This section provides an assessment of portal devices and device groups, with any recommendations for change.

7.1 Dead resources

The following resources are displayed as "Dead" in the portal. If these resources can be removed, they will no longer count towards your resource count:

Device Display Name	Idle Interval (Days)	Recommendations
orn-uk-dc1-08-fc-02	191.13	Check device status or consider deletion.
UPS-WW01	149.56	Check device status or consider deletion.
UPS-WW02	149.56	Check device status or consider deletion.
SM162101 - Primary WAN Interface - Central Walk	149.56	Check device status or consider deletion.
GM143310 - Secondary CPE - Central Walk	149.56	Check device status or consider deletion.
GM143310 - Secondary WAN Interface - Central Walk	149.56	Check device status or consider deletion.
SM162101 - Primary CPE - Central Walk	149.56	Check device status or consider deletion.
acm-oce-bay-04-fw-01	47.53	Check device status or consider deletion.

The following resources are "Dead" and alerting is disabled in the portal.

Device Display Name	Idle Interval (Days)	Recommendations
orn-bay-apl-04-ap-01	780.79	consider deletion.
orn-bay-apl-04-as-01	780.79	consider deletion.
orn-bay-apl-04-ap-02	780.79	consider deletion.
orn-bay-apl-04-fw-01	780.79	consider deletion.
SM142564 - Primary WAN Interface - Seaside	759.42	consider deletion.
SM142564 - Primary CPE - Seaside	759.42	consider deletion.
files.connectco.local	669.36	consider deletion.
GM143304 - Primary WAN Interface - Springfield	528.46	consider deletion.
orn-uk-1cm-15-cs-01-historic	306.52	consider deletion.
192.168.111.250	167.65	consider deletion.
PSATRJS01	115.17	consider deletion.
PSATRPBI01	115.17	consider deletion.
PSATRSQIBI01	115.17	consider deletion.
orn-uk-dc2-00-se-01-sflow	88.56	consider deletion.
PSATRAM01	48.17	consider deletion.
PSATRAPDEV1	48.17	consider deletion.
PSATRLANSWP02	48.17	consider deletion.
psatrsplsh1.pantherco.local	48.17	consider deletion.
PSATRAPDEV2	48.16	consider deletion.
PSATRAPDEV3	48.16	consider deletion.
PSATRCFG01	48.16	consider deletion.
psatrsplin2.pantherco.local	48.16	consider deletion.
psa-spl-ind.pantherco.local	48.16	consider deletion.
psatrsplsh2.pantherco.local	48.16	consider deletion.
psatrsplmas.pantherco.local	48.16	consider deletion.
192.168.110.165	48.16	consider deletion.
PSATRRADIUS01	48.16	consider deletion.
PSATRRADIUS02	48.16	consider deletion.

Device Display Name	Idle Interval (Days)	Recommendations
OSSQLTS1101	44.31	consider deletion.
PSASQLTS901	44.31	consider deletion.
PSATCFS01	37.60	consider deletion.
PSATRSAM	37.60	consider deletion.
PSATRJK01	11.25	consider deletion.

7.2 Devices with alerting switched off

The following devices have alerting switched off (at device level):

Device Display Name	Alerting Enabled	Recommendations
192.168.1.57	False	Enable alerting on the device.
192.168.1.58	False	Enable alerting on the device.
192.168.1.63	False	Enable alerting on the device.
192.168.1.90	False	Enable alerting on the device.
192.168.1.91	False	Enable alerting on the device.
192.168.1.92	False	Enable alerting on the device.
192.168.1.93	False	Enable alerting on the device.
192.168.1.94	False	Enable alerting on the device.
192.168.2.14	False	Enable alerting on the device.
192.168.2.15	False	Enable alerting on the device.
192.168.2.16	False	Enable alerting on the device.
192.168.2.17	False	Enable alerting on the device.
192.168.2.24	False	Enable alerting on the device.
192.168.2.26	False	Enable alerting on the device.
192.168.12.211	False	Enable alerting on the device.
192.168.12.213	False	Enable alerting on the device.
192.168.12.214	False	Enable alerting on the device.
192.168.12.66	False	Enable alerting on the device.
192.168.13.75	False	Enable alerting on the device.
192.168.60.240	False	Enable alerting on the device.
192.168.60.241	False	Enable alerting on the device.
192.168.60.254	False	Enable alerting on the device.
192.168.62.2	False	Enable alerting on the device.
192.168.63.211	False	Enable alerting on the device.
192.168.63.75	False	Enable alerting on the device.
192.168.111.1	False	Enable alerting on the device.
192.168.111.147	False	Enable alerting on the device.
192.168.111.212	False	Enable alerting on the device.
192.168.111.220	False	Enable alerting on the device.
192.168.111.221	False	Enable alerting on the device.
192.168.111.222	False	Enable alerting on the device.
192.168.111.248	False	Enable alerting on the device.
192.168.111.249	False	Enable alerting on the device.
192.168.118.148	False	Enable alerting on the device.
192.168.118.220	False	Enable alerting on the device.
192.168.118.221	False	Enable alerting on the device.
192.168.118.222	False	Enable alerting on the device.
192.168.118.24	False	Enable alerting on the device.
192.168.118.240	False	Enable alerting on the device.
192.168.118.241	False	Enable alerting on the device.
192.168.119.238	False	Enable alerting on the device.
192.168.105.10	False	Enable alerting on the device.

Device Display Name	Alerting Enabled	Recommendations
192.168.105.11	False	Enable alerting on the device.
192.168.105.12	False	Enable alerting on the device.
192.168.105.228	False	Enable alerting on the device.
192.168.105.230	False	Enable alerting on the device.
CFP-WEB-P-WE04	False	Enable alerting on the device.
dl-pr-rwr-db02.orion.orioncorp.com	False	Enable alerting on the device.
EU-N1:vm:FDR-WEB-P-WE04	False	Enable alerting on the device.
EU-N1:vm:RC-P-SW-01	False	Enable alerting on the device.
EU-N1:vm:rsm-web-p-WE04	False	Enable alerting on the device.
GM143304 - Primary CPE - Springfield	False	Enable alerting on the device.
GM143305 - Secondary CPE - Springfield	False	Enable alerting on the device.
acme.logicmonitor.com	False	Enable alerting on the device.
acmecorp-dev-ed.my.salesforce.com	False	Enable alerting on the device.
acme-gw	False	Enable alerting on the device.
orn-uk-1cm-06-as-bm-01	False	Enable alerting on the device.
Orion.SandfordDIFCOffnet.invalid#5	False	Enable alerting on the device.
Meraki Network: Coastdale Pine Street - offnet	False	Enable alerting on the device.
Meraki Network: Milldale Oak Lane	False	Enable alerting on the device.
Meraki Network: Springfield AP	False	Enable alerting on the device.
Meraki Network: Springfield SW	False	Enable alerting on the device.
Meraki Network: Bow Kitchen	False	Enable alerting on the device.
Meraki Network: cato-poc-AP-NP	False	Enable alerting on the device.
Meraki Network: cato-poc-SW-NP	False	Enable alerting on the device.
Meraki Network: Flatlands Valletown Belvia - Offnet	False	Enable alerting on the device.
Meraki Network: GB Upgrade Site	False	Enable alerting on the device.
Meraki Network: Lakeview AP	False	Enable alerting on the device.
Meraki Network: Lakeview SW	False	Enable alerting on the device.
Meraki Network: Oakville AP	False	Enable alerting on the device.
Meraki Network: Oakville SW	False	Enable alerting on the device.
Meraki Network: Pine County AP - Laptop Build Temp	False	Enable alerting on the device.
Meraki Network: Eastwick Upper Main Street AP	False	Enable alerting on the device.
Meraki Network: Four Denton Place	False	Enable alerting on the device.
Meraki Network: Four Denton Place - 6th Floor offnet	False	Enable alerting on the device.
Meraki Network: Portville - Offnet	False	Enable alerting on the device.
Meraki Network: SE Northford AP	False	Enable alerting on the device.
Meraki Network: SE Northford SW	False	Enable alerting on the device.
Meraki Network: Southdale - River House - Offnet	False	Enable alerting on the device.
Meraki Network: Spare MX FW	False	Enable alerting on the device.
Meraki Network: Adam-Home	False	Enable alerting on the device.
Meraki Network: Fairfield	False	Enable alerting on the device.
Meraki Network: Alpenvale Market Street - Offnet	False	Enable alerting on the device.
MFL-WEB-P-WE04	False	Enable alerting on the device.
PSAAITJM05	False	Enable alerting on the device.
PSARDSGW02	False	Enable alerting on the device.
SQL-P-FIN-WE04	False	Enable alerting on the device.
SQL-P-FIN-NE02	False	Enable alerting on the device.
SQL-P-FIN-WE01	False	Enable alerting on the device.
sql-p-infra-WE04	False	Enable alerting on the device.
OSAITLM01	False	Enable alerting on the device.
U4-P-EN-01	False	Enable alerting on the device.

7.3 Devices with active or scheduled SDTs applied at device level

The following devices have active or scheduled SDT configuration, applied at Device level. The SDT may be applied to the Device, Device Instance or a DataSource/EventSource applied to the device:

Device Display Name	SDT Type	Applied At	In SDT Now	SDT Schedule
None found				

7.4 Root level devices

The following devices are located at the root level:

Device Display Name	Recommendations
None found	

7.5 Deleted devices and device groups

The following devices/device groups are located in 'Recently Deleted'. They may be recovered if action is taken within 7 days of the stated deletion time:

Display Name	Resource Type	Deleted By	Deletion Time (UTC)	Recommendations
None found				

7.6 Device groups

7.6.1 Device groups with alerting switched off

The following device groups have alerting switched off – note that all child device groups and devices will also be affected, but are not listed:

Device Group Full Path	Alerting Enabled	Recommendations
None found		

7.6.2 Device groups with active or scheduled SDTs applied at device group level

The following device groups have active or scheduled SDT configuration:

Device Group Name	In SDT Now	SDT Schedule
None found		

7.6.3 Empty device groups

Empty dynamic device groups

The following dynamic device groups are empty:

Device Group Name	AppliesTo Function
Devices by Type/EMC	hasCategory("EMC")
Devices by Type/NetApp	isNetApp()
Devices by Type/XenServer	system.virtualization =~ "Xen"
Acme AX/RG-ACK-PRD-VALLEY-NE02	system.azure.resourcegroupname == "RG-ACK-PRD-VALLEY-NE02"
Acme/Applications/APEX/PASS	Application == "PASS"
Acme/Applications/APEX/RiskApp	system.displayname == " EU-N1:vm:dl-pr-rwr-web01" or system.displayname == "EU-N1:vm:dl-pr-rwr-db01" or system.displayname == "EU-N1:vm:dl-pr-rwr-app01"
Acme/Applications/ACS/PAM360	Application =~ "PAM360"
Acme/Azure/WE04 – North Europe/SQL	system.displayname =~ "SQLPE2014-WE04"
Acme/Datacentres/DC1 - Riverside/Camwood Infinity	system.description =~ "Camwood"
Acme/Datacentres/DC1 - Riverside/Import/Test Group	isWindows() && system.azure.tag.division == "HX"
Log Tracked Queries	contains(system.pushmodules, "LogTrackingQuery")
Panoramic Data LTD/Azure WE XMP	system.displayname =~ "^GAXMPP-WE*"

Empty static device groups

The following static device groups are empty:

Device Group Name	Recommendations
Applications	Consider deletion or population.
Applications/APEX	Consider deletion or population.
Applications/APEX/MLIS	Consider deletion or population.
Applications/APEX/PASS	Consider deletion or population.
Applications/APEX/RiskApp	Consider deletion or population.
Applications/APEX/SyncApp	Consider deletion or population.
Applications/NOVA	Consider deletion or population.
Applications/NOVA/AgentApp	Consider deletion or population.
Applications/NOVA/GlobalApp	Consider deletion or population.
Applications/NOVA/Sector	Consider deletion or population.
Applications/HX	Consider deletion or population.
Applications/HX/Catalyst	Consider deletion or population.
Applications/HX/Insyt	Consider deletion or population.
Applications/HX/ReView	Consider deletion or population.
Devices by Type/SilverPeak	Consider deletion or population.
Acme Azure/App Service Environment	Consider deletion or population.
Acme Azure/Container Instance	Consider deletion or population.
Acme Azure/Databricks	Consider deletion or population.
Acme Azure/DataLake Analytics	Consider deletion or population.
Acme Azure/DataLake Store	Consider deletion or population.
Acme Azure/Front Doors	Consider deletion or population.
Acme Azure/HDInsight Clusters	Consider deletion or population.
Acme Azure/IoT Hub	Consider deletion or population.
Acme Azure/MariaDB Database Server	Consider deletion or population.
Acme Azure/MySQL Database Server	Consider deletion or population.
Acme Azure/Notification Hubs	Consider deletion or population.
Acme Azure/PostgreSQL Database for Hyperscale (Citius)	Consider deletion or population.

Device Group Name	Recommendations
Acme Azure/PostgreSQL Database Server	Consider deletion or population.
Acme Azure/Recovery Protected Items	Consider deletion or population.
Acme Azure/Redis Cache Enterprise	Consider deletion or population.
Acme Azure/Service Fabric Mesh Applications	Consider deletion or population.
Acme Azure/Virtual Desktop	Consider deletion or population.
Acme Azure/Virtual Hubs	Consider deletion or population.
Acme Azure/VPN Gateways	Consider deletion or population.
Acme/Applications/APEX/MLIS	Consider deletion or population.
Acme/Applications/APEX/SyncApp	Consider deletion or population.
Acme/Applications/VEGA/FileStore	Consider deletion or population.
Acme/Applications/VEGA/MediaStore	Consider deletion or population.
Acme/Applications/VEGA/QlikView (VEGA)	Consider deletion or population.
Acme/Applications/Acme Iberia	Consider deletion or population.
Acme/Applications/Acme Iberia/FinanceApp	Consider deletion or population.
Acme/Applications/Acme Iberia/QuoteApp	Consider deletion or population.
Acme/Applications/Acme Iberia/Portal Agentes	Consider deletion or population.
Acme/Applications/Acme Iberia/QlikView (Iberia)	Consider deletion or population.
Acme/Applications/Acme Iberia/UniqueApp (Intranet)	Consider deletion or population.
Acme/Applications/Acme Iberia/SecureApp	Consider deletion or population.
Acme/Applications/Acme South Africa/RBS	Consider deletion or population.
Acme/Applications/AcmeRe/Portal	Consider deletion or population.
Acme/Applications/AcmeRe/Panther Eye	Consider deletion or population.
Acme/Applications/HX	Consider deletion or population.
Acme/Applications/HX/Catalyst	Consider deletion or population.
Acme/Applications/HX/Insyt	Consider deletion or population.
Acme/Applications/HX/ReView	Consider deletion or population.
Acme/Applications/UK&I Retail	Consider deletion or population.
Acme/Applications/UK&I Retail/Advisory Suite	Consider deletion or population.
Acme/Applications/UK&I Retail/Volume	Consider deletion or population.
Acme/Azure/WE04 – North Europe/File Servers	Consider deletion or population.
Acme/Datacentres/DC1 – Riverside/Citrix	Consider deletion or population.
Acme/Datacentres/DC1 – Riverside/Citrix/Citrix ADC	Consider deletion or population.
Acme/Datacentres/DC1 – Riverside/Citrix/Citrix FAS	Consider deletion or population.
Acme/Datacentres/DC1 – Riverside/Citrix/Citrix PVS	Consider deletion or population.
Acme/Datacentres/DC1 – Riverside/Citrix/Cloud Connectors	Consider deletion or population.
Acme/Datacentres/DC1 – Riverside/Citrix/Controllers	Consider deletion or population.
Acme/Datacentres/DC1 – Riverside/Citrix/Storefront	Consider deletion or population.
Acme/Datacentres/DC1 – Riverside/Network/DC1 to DC2 Check	Consider deletion or population.
Acme/Datacentres/DC2 – Riverside/Citrix	Consider deletion or population.
Acme/Datacentres/DC2 – Riverside/Citrix/Citrix ADC	Consider deletion or population.
Acme/Datacentres/DC2 – Riverside/Citrix/Citrix FAS	Consider deletion or population.
Acme/Datacentres/DC2 – Riverside/Citrix/Citrix PVS	Consider deletion or population.
Acme/Datacentres/DC2 – Riverside/Citrix/Cloud Connectors	Consider deletion or population.
Acme/Datacentres/DC2 – Riverside/Citrix/Controllers	Consider deletion or population.
Acme/Datacentres/DC2 – Riverside/Citrix/Storefront	Consider deletion or population.
Acme/Datacentres/DC2 – Riverside/Citrix/VDA	Consider deletion or population.
Acme/Offices/AsiaPac/Oceania/All Devices	Consider deletion or population.
Acme/Offices/AsiaPac/Oceania/Network	Consider deletion or population.
Acme/Offices/AsiaPac/East Bay/All Devices	Consider deletion or population.
Acme/Offices/AsiaPac/East Bay/Field Road/Servers	Consider deletion or population.
Acme/Offices/AsiaPac/Marina Bay/Network/Palo Alto	Consider deletion or population.
Acme/Offices/Europe/Belvia/All Devices	Consider deletion or population.
Acme/Offices/Europe/Latia/Arcadia – Via Centro	Consider deletion or population.
Acme/Offices/Europe/Latia/Artville/All Devices	Consider deletion or population.

Device Group Name	Recommendations
Acme/Offices/Europe/Nordia	Consider deletion or population.
Acme/Offices/Europe/Nordia/Westford	Consider deletion or population.
Acme/Offices/Europe/Nordia/Westford/Network	Consider deletion or population.
Acme/Offices/Europe/Nordia/Seaside	Consider deletion or population.
Acme/Offices/Europe/Nordia/Seaside/Network	Consider deletion or population.
Acme/Offices/Europe/Helvetia/Alpenvale/All Devices	Consider deletion or population.
Acme/Offices/UK/Hillcrest/All Devices	Consider deletion or population.
Acme/Offices/UK/Westbury/All Devices	Consider deletion or population.
Acme/Offices/UK/Riverside - 1CM/Verkada	Consider deletion or population.
Acme/Offices/UK/Eastwick/All Devices	Consider deletion or population.
Acme/Offices/UK/Southdale/All Devices	Consider deletion or population.
Acme/Offices/US/Elm City/All Devices	Consider deletion or population.
Panoramic Data LTD/New Dashboard/SharePoint/Servers	Consider deletion or population.

7.6.4 Minimal monitoring device group

LogicMonitor portals created after the v.79 Release have a pre-set Dynamic Device Group, named "Minimal Monitoring", which displays devices that have been added to the portal, but not properly identified during Active Discovery (typically due to incorrect SNMP community strings, WMI credentials, etc). This can be a very useful way of locating Minimal Monitored devices.

"Minimal Monitoring" is preconfigured to add devices that match an appliesTo property of:
`system.sysinfo=="" && system.sysoid=="" && isDevice() && !(system.virtualization) && monitoring!="basic"`

On some portals the appliesTo property may be slightly different but with the same effect:
`system.sysinfo == "" && system.sysoid == "" && isDevice() && !(system.virtualization) && (monitoring != "basic")`

The following Dynamic device groups match the appliesTo property:

Dynamic Device Group	Device Count	Recommendations
/Minimal Monitoring	413	None

Dynamic Device Group - Minimal Monitoring contains the following 413 devices. The table below shows the first 25 devices:

Device Display Name	Recommendations
192.168.1.57	Investigate and resolve monitoring issues for this device
192.168.1.58	Investigate and resolve monitoring issues for this device
192.168.1.63	Investigate and resolve monitoring issues for this device
192.168.1.90	Investigate and resolve monitoring issues for this device
192.168.1.91	Investigate and resolve monitoring issues for this device
192.168.1.92	Investigate and resolve monitoring issues for this device
192.168.1.93	Investigate and resolve monitoring issues for this device
192.168.1.94	Investigate and resolve monitoring issues for this device
192.168.2.14	Investigate and resolve monitoring issues for this device
192.168.2.15	Investigate and resolve monitoring issues for this device
192.168.2.16	Investigate and resolve monitoring issues for this device

Device Display Name	Recommendations
192.168.2.17	Investigate and resolve monitoring issues for this device
192.168.2.24	Investigate and resolve monitoring issues for this device
192.168.2.26	Investigate and resolve monitoring issues for this device
192.168.12.211	Investigate and resolve monitoring issues for this device
eu_administrator	Investigate and resolve monitoring issues for this device
192.168.12.214	Investigate and resolve monitoring issues for this device
192.168.12.66	Investigate and resolve monitoring issues for this device
192.168.13.75	Investigate and resolve monitoring issues for this device
192.168.60.240	Investigate and resolve monitoring issues for this device
192.168.60.241	Investigate and resolve monitoring issues for this device
192.168.60.254	Investigate and resolve monitoring issues for this device
192.168.62.2	Investigate and resolve monitoring issues for this device
192.168.63.211	Investigate and resolve monitoring issues for this device
192.168.63.75	Investigate and resolve monitoring issues for this device

7.6.5 Device group depth

The following device groups have a depth exceeding the recommended 5 levels:

Device Group Name	Levels	Recommendations
Acme/Offices/UK/Riverside - 1CM/Network/Cisco	6	Consider changing structure.
Acme/Offices/UK/Riverside - 1CM/Network/Juniper	6	Consider changing structure.
Acme/Offices/UK/Riverside - 1CM/Network/Palo Alto	6	Consider changing structure.
Acme/Datacentres/DC1 - Riverside/Network/Juniper/sflow	6	Consider changing structure.
Acme/Datacentres/DC2 - Riverside/Network/Juniper/sflow	6	Consider changing structure.
Acme/Offices/AsiaPac/East Bay/Park Road/Network	6	Consider changing structure.
Acme/Offices/AsiaPac/East Bay/Field Road/Network	6	Consider changing structure.
Acme/Offices/AsiaPac/East Bay/Field Road/Servers	6	Consider changing structure.
Acme/Offices/AsiaPac/Marina Bay/Network/Palo Alto	6	Consider changing structure.
Acme/Offices/Europe/Belvia/Hillside - West Quarter/Network	6	Consider changing structure.
Acme/Offices/Europe/Belvia/Hillside - Airport District/Network	6	Consider changing structure.
Acme/Offices/Europe/Gallia/Coastville/Network	6	Consider changing structure.
Acme/Offices/Europe/Celtica/Greendale/Network	6	Consider changing structure.
Acme/Offices/Europe/Latia/Artville/All Devices	6	Consider changing structure.
Acme/Offices/Europe/Latia/Artville/Network	6	Consider changing structure.
Acme/Offices/Europe/Solara/Sundale/All Devices	6	Consider changing structure.
Acme/Offices/Europe/Solara/Sundale/Network	6	Consider changing structure.
Acme/Offices/Europe/Nordia/Westford/Network	6	Consider changing structure.
Acme/Offices/Europe/Nordia/Seaside/Network	6	Consider changing structure.
Acme/Offices/Europe/Helvetia/Alpenvale/All Devices	6	Consider changing structure.
Acme/Offices/Europe/Helvetia/Alpenvale/BCZ	6	Consider changing structure.
Acme/Offices/Europe/Helvetia/Alpenvale/IPG	6	Consider changing structure.
Acme/Offices/UK/Riverside - 1CM/Network/Juniper/BMS	7	Consider changing structure.

8 Reports and report groups

The following section provides an assessment of portal Reports and Report groups, with any recommendations for change.

8.1 Report group structure

The following Report groups have been assessed:

Report Group Name	Report Group Description	Report Count	Recommendations
Commvault	Commvault	0	Consider population or deletion.
DBA Team		3	Provide a description.
acme		68	Provide a description.
Acme APAC		3	Provide a description.
LM Support		1	Provide a description.
PDL		3	Provide a description.
Shared Dashboards	Automatically generated group for shared dashboard reports	3	None

8.2 Reports

This information is not available using the connection credentials that you have supplied. If you require this section, please use credentials with permissions to Reports.

9 Websites

The following sections provide an assessment of portal Websites and Website groups, with any recommendations for change.

9.1 Root level Websites

The following Websites are located at the root level:

Website Display Name	Recommendations
https://portal.acme-nova.com	Consider moving to a Website Group.
https://acme-markets.net	Consider moving to a Website Group.
https://www.ytrade-aviation.com	Consider moving to a Website Group.
https://www.acmepuri.com	Consider moving to a Website Group.
https://referral.legalcoverage.com	Consider moving to a Website Group.
https://bluechiptitle.my-title-coverage-shop.com	Consider moving to a Website Group.
https://acme-nova.net	Consider moving to a Website Group.
https://acmeuk.co.uk	Consider moving to a Website Group.
https://www.acmeharmonia.com.br	Consider moving to a Website Group.
https://www.acme.co.il	Consider moving to a Website Group.
https://elite-conveyancing.legalcoverage.com	Consider moving to a Website Group.
https://acme-markets.com	Consider moving to a Website Group.
https://www.acmegroupshareholderportal.com	Consider moving to a Website Group.
https://oak-insurance-centre.co.uk	Consider moving to a Website Group.
https://beanmaple-underwriting.com	Consider moving to a Website Group.
https://acme-mmi.net	Consider moving to a Website Group.
https://buy.acmeinsurance.com.au	Consider moving to a Website Group.
https://legalcoverage.com	Consider moving to a Website Group.
https://catalyst-portal.acmegroup.com/	Consider moving to a Website Group.
https://matrix.acmecorp.com	Consider moving to a Website Group.
lexaw.legalcoverage.com	Consider moving to a Website Group.
https://websecure.ax.digital	Consider moving to a Website Group.
https://propertysearchesdirect.legalcoverage.com	Consider moving to a Website Group.
https://accelerator.adjustments.orioncorp.com	Consider moving to a Website Group.
https://www.finxtech.com	Consider moving to a Website Group.
online.acmegroup.com	Consider moving to a Website Group.
https://acme-nova.com	Consider moving to a Website Group.
https://connect.orioncorp.com	Consider moving to a Website Group.
https://ops.acmegroup.com	Consider moving to a Website Group.
https://www.acmeiceland.is	Consider moving to a Website Group.
https://acmeclaimstool.com	Consider moving to a Website Group.
https://sortrefer.legalcoverage.com	Consider moving to a Website Group.
https://acme-mmi.com	Consider moving to a Website Group.
https://acme-scorecard.net	Consider moving to a Website Group.
https://furniplex.acmedonororia.pl	Consider moving to a Website Group.
https://elm-insurance-centre.com	Consider moving to a Website Group.
https://wesleyan.legalcoverage.com	Consider moving to a Website Group.
https://www.legalcoverage.com	Consider moving to a Website Group.
https://acme-scorecard.com	Consider moving to a Website Group.
https://www.apexonlineportal.com/riskview	Consider moving to a Website Group.
https://sitconcord.acmegroup.com	Consider moving to a Website Group.
https://reichinsurance.legalcoverage.com	Consider moving to a Website Group.
https://web.synchrosys.eu	Consider moving to a Website Group.
https://lexaw.legalcoverage.com	Consider moving to a Website Group.

9.2 Website groups with active or scheduled SDTs applied at website level

The following Websites have active or scheduled SDT configuration:

Website Name	In SDT Now	SDT Schedule
None found		

9.3 Website groups with active or scheduled SDTs applied at website group level

The following Website groups have active or scheduled SDT configuration:

Website Group Name	In SDT Now	SDT Schedule
None found		

9.4 Empty Website groups

The following Website groups are empty:

Website Group Name	Recommendations
EOS	Consider deletion or population.
EOS/BackEnd	Consider deletion or population.
EOS/FrontEnd	Consider deletion or population.
Market/A&S	Consider deletion or population.
Market/Xfiles	Consider deletion or population.
Market/IMR	Consider deletion or population.
Market/CASA	Consider deletion or population.
Market/LORS	Consider deletion or population.

9.5 Website group depth

The following Website groups have a depth exceeding the recommended 5 levels:

Website Group Name	Levels	Recommendations
None found		

10 LogicModules

10.1 LogicModule statistics

The following statistics provide total counts of all LogicModules available on the portal, and counts of all LogicModules that are in use (that are applied to at least one device). Counts are further subdivided to take account of the quality of each LogicModule. Gold quality are provided from the LogicMonitor Repository, Community quality are provided from the LogicMonitor Exchange and Unpublished quality are locally created or modified LogicModules:

LogicModule Type	Overall Total	Overall Used	Gold Total	Gold Used	Community Total	Community Used	Unpublish Total	Unpublish Used
JobMonitor	0	0	n/a	n/a	n/a	n/a	n/a	n/a
SNMP SysOID Map	123	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PropertySource	184	66	0	0	0	0	184	66.00
DataSource	244	137	0	0	0	0	244	137.00
ConfigSource	32	12	0	0	0	0	32	12.00
EventSource	6	5	0	0	0	0	6	5.00
AppliesTo Function	8	8.00 (Note #1)	n/a	n/a	n/a	n/a	n/a	n/a

Note #1: AppliesTo Functions are considered Used if they match devices found on the portal. AppliesTo Functions may also be used in other LogicModules and Dynamic device groups.

10.2 New or updated LogicModules

